

Dear Student:

It is a federal regulation that you must complete Exit Counseling when graduating, transferring, withdrawing, registered for less than six credits, or if you have stopped attending NCCC. The Exit Counseling needs to be completed even if you plan on returning to NCCC in the future or attending another school.

You need to complete the Exit Counseling online at [www.studentaid.gov](http://www.studentaid.gov). Sign in with your FSA ID and password. Click on the Manage Loans tab and then select Complete Exit Counseling. Follow the steps on each page until you have completed and submitted the Exit Counseling.

You can also find your loan servicer information and loan amount borrowed on the [www.studentaid.gov](http://www.studentaid.gov) website. This information can be found under the Manage Loans tab.

The Exit Counseling Guide brochure is available on the school website. The guide includes information on the various repayment plans, deferments, and a reminder of what your Rights and Responsibilities are for your student loans. Please follow these steps to view the Exit Counseling Guide:

1. NCCC website is [niagaracc.suny.edu](http://niagaracc.suny.edu)
2. Under the Admissions tab, Select Financial Aid
3. Click on the Forms tab
4. Click on the Direct Loan Exit Counseling Guide tab

As a borrower, you must repay your student loans. If you are experiencing difficulty with your repayment obligation, please contact your loan servicer as they can assist you with repayment options. Please do NOT let your student loans go into default as you will experience serious consequences, such as an adverse credit rating. If you have any questions, please contact our office at (716) 614-6266. Thank you for your assistance in the matter and best wishes in your future endeavors.

Sincerely,

Financial Aid Office  
Niagara County Community College